



To our valued patients:

As part of the Phase 2 providers, we are happy to be open, with our continued enhanced protocols. Please read the below for more details.

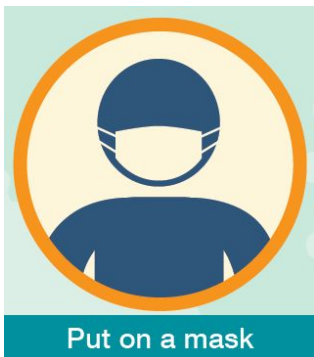
Red Tree Wellness Inc - Enhanced protocols - beginning May 26, 2020.

We have new public health enhanced protocols such as extra clean time and space between patients to keep everyone safe. ***Please read below to know how to prepare and what to expect at your next visit.***

New clinic public health procedures until further notice at Red Tree Wellness Inc.:

Pre-Screening - If you are feeling unwell with any COVID-19, or flu-like symptoms (e.g. fever, new cough, difficulty breathing, nausea, malaise/unwell), please reschedule. Call us if you are unsure distinguishing between a cold/allergies/flu/COVID-19. Monitor your email and phone. Your practitioner may be contacting you to conduct an assessment to see if you are fit for coming into the clinic.

Masks - Patients are kindly asked to wear a mask while in the clinic. If you do not have your own, we will provide you with a disposable one. In order to reduce waste to the landfill, we recommend you purchase your own reusable/washable masks. You will notice all practitioners will be wearing masks as well as eye protection, lab coats or scrubs.



Hand sanitation - Hand sanitizers have always been in the reception area, and going forward, ensure you sanitize your hands as soon as you enter the clinic. In addition, please avoid touching any displays, books or pamphlets. Please ask for assistance if you wish for more info with respect to retail products, books, pamphlets, etc.



Limited Number of Patients in our waiting area - To ensure 2 metres of separation, please aim to arrive near or exactly at your scheduled appointment start time. Should you arrive early, please wait outside.

Sneeze shields - You will notice our front desk looks a little different! You can be assured that we have enhanced health and safety at the reception counter with our sneeze shields!

Increased time between treatments - You may notice that the availability of time slots and start times to see your practitioner has changed. We have added time after our visits to allow for extra cleaning time by our staff. This is in addition to the high levels of sanitization already in place by our practitioners.

Staggered Treatments - To help alleviate the number of patients arriving and leaving simultaneously, we have adjusted every practitioners schedule to reduce any overlap of arrivals and exits of patients.

Reduction of linen use - We will be reducing our linen use while we continue to use vinyl covers for easier cleaning. If you tend to get cold in treatment, you may request a sheet cover and we recommend you bring layers.



Contactless payments - We encourage contactless payments. If you wish to use Debit, sanitize your hands at the front counter, prior to touching the POS machine. Our staff will be including increased cleaning of the POS machine.

If any Red Tree Wellness staff or practitioners are showing any signs of illness, they will not come to the clinic for their shifts. You will be notified by email and phone, and your treatment will be rescheduled to the earliest available date.



Telemedicine services are still available - For those who are in need and unable to come to the clinic, we have consults available by phone or video. This is useful for those that only need a herbal or supplement follow up.

One of the best ways to keep up-to-date with our operations is by regularly checking our website News page and our Facebook page.

The booking calendar is open! **Visit the online calendar to view the schedules or call the clinic.**

We look forward to seeing you again!



Book Online now! www.RedTreeWellness.ca

Check our website News page and Facebook page for continual updates and tips.

Most of all, take good and consistent care!

info@redtreewellness.ca 604.873.3827

www.RedTreeWellness.ca

Feel better sooner!